A proficient communicator adept at thriving in dynamic, high-pressure environments. A skilled multitasker who maintains composure during busy periods, ensuring seamless operations. A seasoned customer service specialist proficient with POS systems, with a proven track record of quickly grasping new technologies and procedures.

**Education:**

Pursuing Masters in Management at Middlesex University.

**Work experience:**

Ratnadeep- India

Cashier

Feb 2011-Dec 2013

* Process transactions accurately and handle various payment methods meticulously while ensuring the integrity of financial transactions
* Exceptional Customer Service and Organizational Skills
* Maintained a clean and organized checkout area through restocking and organizing merchandise
* Collaborated effectively with team members to ensure smooth operations and efficient service delivery, demonstrated strong numerical skills and attention to detail

Reliance Retail- India

Retail Customer assistant

Jan 2010- Jan 2011

* Greet customers warmly, assist with product location and answer queries, providing personalized recommendations based on their preferences.
* assist with inventory management tasks such as receiving shipments, conducting stock counts, and maintaining organized shelves.
* Respond to inquiries and resolve issues promptly, upholding company policies related to customer interactions, security, and safety to enhance overall customer satisfaction.

**Skills:**

Experienced in Cash Handling and Point-of-Sale (POS) Systems

Excellent verbal communication skills

Ability to make product recommendations

Keen attention to detail to ensure accuracy

Skilled in providing exceptional customer service